

## relocating CITES pets into the uae

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This is a simple addendum to our document "Relocating Pets into the UAE", which you've also received, and provides the basic additional information you need if you would like us to assist with the relocation of your [CITES-protected pet](#) into the UAE.

<http://www.cites.org/eng/disc/what.php>

Please note that you must be registered with UAE Pass. This is a requirement for the application of the CITES permit (as well as handling the official on-arrival inspection procedures carried out by the UAE Ministry of Climate Change & Environment (MOCCA). You will need to give the MOCCA access in order for us to set-up an account with the MOCCA for you and make the application for the CITES permit. The UAE Pass app is the only login option for the MOCCA. For details on how to register for UAE Pass, please see this:

<https://selfcare.uaepass.ae>

### what we need to get started and uae ministry requirements:

- Your name, address and your UAE telephone number.
- Both the scientific and the common names of your pet.
- A description of your pet and, if known, his/her age and sex.
- Country of Origin of your pet (i.e. where he/she was purchased).
- The approximate date of import into the UAE.
- A copy of the Export or Re-Export CITES Permit from your country of origin for import into the UAE, plus a copy of all historical Import or Export CITES Permits if your pet has travelled previously.
- A copy of your (the pet-owner's) passport and UAE Residence Identity Card (Emirates ID).
- The original Government Health Certificate and the Export (or Re-Export) CITES Permit, plus a Certificate of Origin must travel with your pet, along with all other necessary original documentation related to your type of pet.

### important:

Must Arrive As Cargo: The import of pets under CITES as accompanied baggage is not allowed.

Lead Time: CITES permits usually require 7-10 working days to process by the UAE Ministry of Climate Change & Environment (MOCCA) but at times can take much longer. It is therefore recommended to make the application 4 weeks prior to the intended arrival date.

Birds: Please note that if you are importing a bird, as part of the UAE Ministry of Climate Change & Environment veterinary inspection following arrival, your bird will undergo a swab test prior to being released. This process usually only extends the standard clearance process by around 15 minutes. That said, the full Customs clearance process is generally somewhere between 3.5 and 5.5 hours from the time the flight arrives and being able to leave the airport cargo section with your pet. So... "patience" is the word of the day!